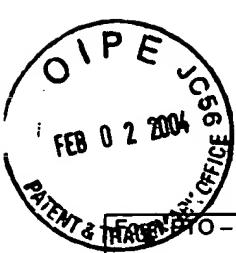
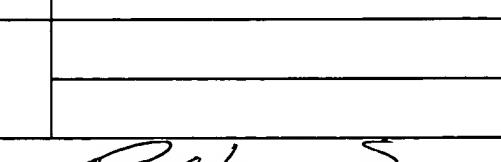




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				Applicant Mark Bernard Hettish		
				Filing Date 05/23/01		Group 2642
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R. S.	'Computer Telephony Integration and Java', Brockbank et al., British Telecommunications Engineering, Vol. 17, April 1998, pp. 10-17.					
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				Applicant Mark Bernard Hettish		
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Examiner				Date Considered		3/18/04